



Choosing a Rehabilitation Center/Long-Term Care Facility CHECKLIST

Choosing a rehabilitation or long-term care facility healthcare provider is a difficult and, often times, emotional decision. Here are some questions you will want to consider in making your decision.

Work with our **Triad Group, Inc.** staff members to get your questions answered so you make the right healthcare decision for you.

This worksheet can help you discuss your options with any facility you plan to consider.

Visit www.medicare.gov/NHCompare for additional information.

	Yes	No	Comments
Basic Information			
Medicare certified?			
Medicaid certified?			
Is the level of care I need available?			
Does the nursing home have special services if needed?			
Does the facility offer multiple levels of care (e.g., assisted and/or independent living)?			
Appearance			
Is the facility clean and well kept?			
Do the residents appear clean, appropriately dressed, and well groomed?			
Are the rooms neat and clean?			
Is there adequate lighting?			
Are the furnishings sturdy, comfortable, and attractive?			
Is there adequate storage space available in the resident's room?			
Is the temperature in the nursing home comfortable?			
Is the nursing home free of unpleasant odors? Are exits clearly marked?			
Are there quiet areas where residents can visit with friends and family?			

	Yes	No	Comments
Staff			
Does the relationship between the staff and the residents appear to be warm, polite, and respectful?			
Does the tour guide know the residents by name? Is s/he recognized by them?			
Did you meet the management team?			
Menus and Food			
Do the residents have meal choices?			
Are there nutritious snacks available?			
Can the family dine with the resident?			
Activities			
Can residents choose from a variety of activities?			
Are there outdoor areas for resident use?			
Hospital and Doctor			
Who is the Medical Director and how often does he/she see the residents?			
Does the facility have arrangements with the local hospital for emergencies?			
Can the residents see their personal physician?			

Yadkin Nursing Care Center

903 W. Main St.
 Yadkinville, NC 27055
 Tel: 336.679.8863
 Fax: 336.679.3009

Magnolia Gardens Extended Care Community

1404 S. Salisbury Avenue
 Spencer, NC 28159
 Tel: 704.633.3892
 Fax: 704.637.2784

Pinehurst Healthcare & Rehabilitation Center

300 Blake Boulevard
 Pinehurst, NC
 Tel: 910.295.6158
 Fax: 910.295.1438

Elizabethtown Healthcare & Rehabilitation Center

208 Mercer Mill Road
 Elizabethtown, NC 28337
 Tel: 910.862.8181
 Fax: 910.862.4860

Ocean Trail Healthcare & Rehabilitation Center

630 Fodale Avenue
 Southport, NC 28461
 Tel: 910.457.9581
 Fax: 910.457.9583

Roxboro Healthcare & Rehabilitation Center

901 Ridge Road
 Roxboro, NC 27573
 Tel: 336.599.0106
 Fax: 336.597.5788

Louisburg Nursing Center

202 Smoketree Way
 Louisburg, NC 27549
 Tel: 919.496.2188
 Fax: 919.496.3364

Louisburg Manor

114 Smoketree Way
 Louisburg, NC 27549
 Tel: 919.496.6084
 Fax: 919.496.1609